



# HUNNECT

## LANGUAGE SERVICES

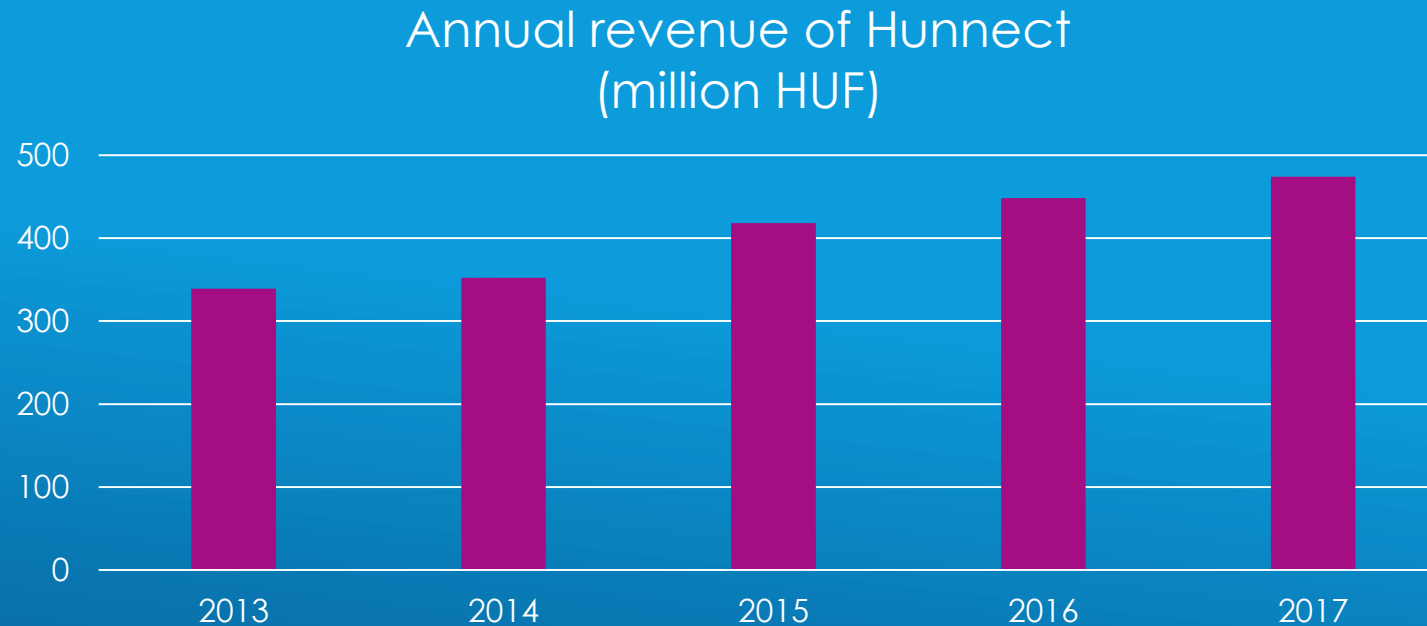
Presentation

May 2018

# HUNGARY'S 3<sup>RD</sup> BIGGEST TRANSLATION COMPANY



- ▶ Hunnect is the biggest privately and locally owned language service provider in Hungary
- ▶ One office in Hungary and one representative office in Japan
- ▶ 10% growth between 2014 and 2015, 9% growth between 2015 and 2016



(Source: Budapest Business Journal, 2017.03.10.)

# HUNNECT IN NUMBERS



- ▶ 15 years in the translation industry
- ▶ 22 employees
- ▶ More than 105 000 projects since 2007;  
19 375 orders in 2017
- ▶ 400 enterprise-level clients – multinational companies,  
international translation companies, large Hungarian businesses
- ▶ Translator database: more than 200 active, experienced translators
- ▶ 24 million words (approx. 80 000 pages) translated last year
- ▶ Number of target languages: 84

# MAIN SUBJECT FIELDS AND SPECIALTIES



- ▶ **Life sciences: medical and pharmaceutical**  
(3M, Bristol-Myers Squibb, GE Healthcare, ICON, INC Research, Medtronic, Parexel, Quintiles, Siemens)
- ▶ **Marketing and business** (BNP, Expedia, IKEA, Nike, Pick Szeged)
- ▶ **IT and telecommunication** (Dell, LogMeIn, Microsoft, Skype, Samsung)
- ▶ **Legal translation** (American Express, Monsanto, Regional Court of Szeged)
- ▶ **Technical translation** (Harley Davidson, Toyota, Honda, John Deere, Knorr-Bremse)

**Close cooperation with the translator training program of the University of Szeged: teaching, guest lectures and internships**

# QUALITY CONTROL

- ▶ ISO 9001 certificate; ISO 17100 planned
- ▶ ATC (UK Association of Translation Companies) membership (since 2005)
- ▶ Qualified translators specialized and experienced in the given subject field
- ▶ Continuous monitoring and assessment of projects
- ▶ Three-step work process:  
translation, proofreading, quality assurance
- ▶ Automated (computerized) and human quality control procedures
- ▶ Separate Life Science Department with dedicated project managers and specialized in-house linguists



**Hunnect**  
Life Sciences  
Making sense of the world

# USE OF THE LATEST TECHNOLOGY



- ▶ Computer-assisted translation tools (Trados, MemoQ, Memsource, Smartling etc.)
  - better time efficiency
  - improved consistency and language quality
  - cost optimization
- ▶ Automatic project processing
- ▶ Quality assurance software (Xbench, Verifika)
  - early discovery of wrong numbers, punctuation marks and other automatically filterable translation errors
  - utmost adherence to the requested terminology
- ▶ Any file type containing text can be processed (Office files, html, xml, plus native file formats of Adobe InDesign and other desktop publishing software)

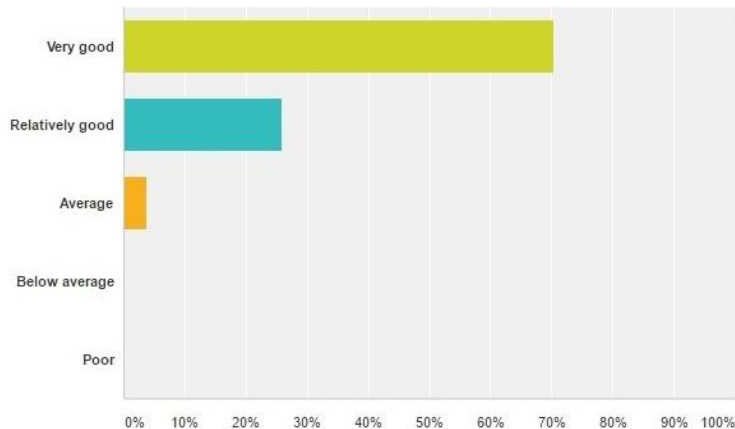
# PUNCTUAL, QUICK AND RESPONSIVE TEAM



- ▶ Each client is assigned to a dedicated project manager
- ▶ Outstanding results from our Client Satisfaction Survey:  
Quality, Responsiveness and Timeliness

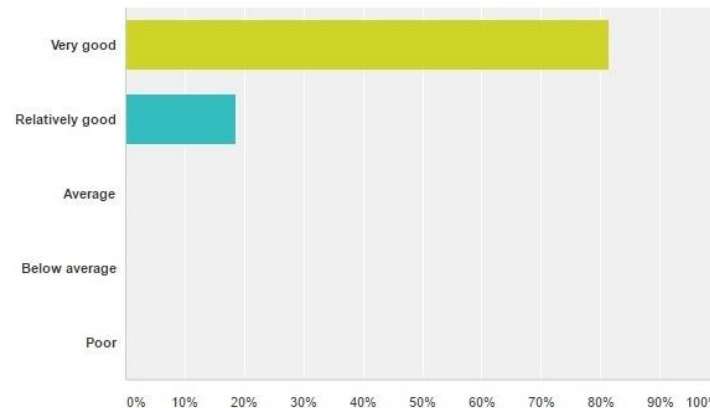
Please rate our services based on the following criteria: quality

Answered: 27 Skipped: 2



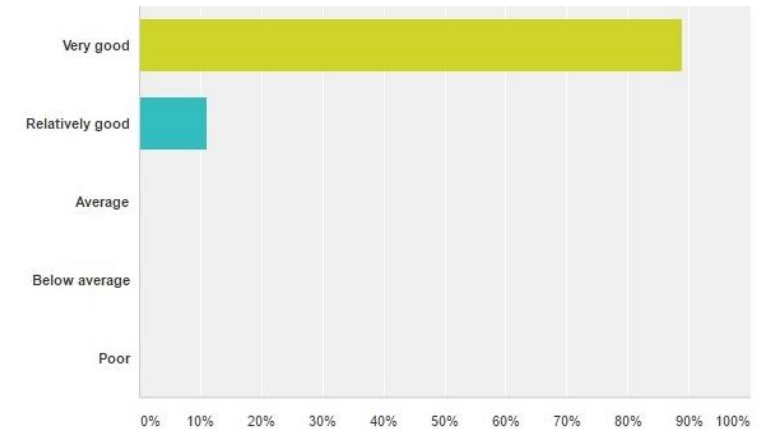
Please rate our services based on the following criteria: responsiveness of the team

Answered: 27 Skipped: 2



Please rate our services based on the following criteria: timeliness of delivery

Answered: 27 Skipped: 2



(Source: Hunnect Client Satisfaction Survey 2016 – [www.surveymonkey.com](http://www.surveymonkey.com))

„Hunnect is my favourite supplier and I love working with all of you. I know I've said it before, but you really do make my job so much nicer and I feel very fortunate to be able to work with such a great team. You have gone above and beyond the call of duty for me so many times and it is very much appreciated.”

*(Sally Wakelin, Senior Project Manager, Conversis Medical)*

► **Contact us:**

Address: 6729 Szeged, Szabadkai út 9/A

Telephone: +36 62 950 222; +36 30 479 6785

Website: [www.hunnect.com](http://www.hunnect.com)

► **Quotes and information:**

Péter Lepahin ([plepahin@hunnect.hu](mailto:plepahin@hunnect.hu))

► **General information:** [mail@hunnect.hu](mailto:mail@hunnect.hu)

**THANK YOU FOR YOUR INTEREST!**

